



Honesdale: 570-253-7700 Hawley: 570-226-3900

## Daytime Automated Phone Menu

Thank you for calling Stephens Pharmacy and Northeast Med-Equip.

**Star \* Key**  
To listen to the options again or return to the main menu.

- 1**  
Rx Refill Request
- 2**  
Pharmacy
- 3**  
Medical Equipment
- 4**  
Customer Service
- 5**  
Billing Department
- 6**  
Hours and Location
- 9**  
Enter Extension Number

- 1 Doctors Rx Authorization
- 2 Post Rx Refill Request - confirm pick-up time
- 3 Pharmacy Billing
- 0 Pharmacy Staff

- Ext. 773
- Ext. 774
- Ext. 776

### After Hours Automated Phone Menu

Thank you for calling Stephens Pharmacy and Northeast Medequip. Our Pharmacy is currently closed, however, we are accepting requests for refills. Please select from the following choices.

**1**  
Rx Refill Request

**2**  
Doctors Rx Authorization

**3**  
Pharmacy Hours & Location

**4**  
Leave Message Pharmacy Staff

If you are calling after business hours regarding an oxygen emergency please hang up and dial 253-5719. Our on call staff will gladly assist you.

### Live Person

By pressing the appropriate department number (2,3 or 4) and then 0 you will reach a staff member during regular business hours.

Thank you for calling Stephens Pharmacy and Northeast Med -Equip. We sincerely appreciate your business and look forward to serving you.